Edgenuity-NCAA COVID-19 Response FAQ

Q1: What is the NCAA Eligibility Center's High School Review team, and what do they do?

A2: The NCAA Eligibility Center's High School Review team is responsible for reviewing high school accounts, programs and courses to ensure student-athletes are academically prepared for NCAA four-year colleges and universities. Any high school that wishes to have their courses used for students' NCAA initial-eligibility certifications must go through the NCAA Eligibility Center's account review process. During that process, the high school review team will gather and review information from the school about their policies and operations, as well as curriculum, instruction and assessment, in order to determine an appropriate account status for the high school. Either as part of that review process or after the high school has been through the account review process and been given a status of "cleared," the high school review team will review instructional models or programs according to NCAA legislation. In addition to accounts and programs, the high school review team also reviews individual courses according to a set of review criteria to ensure courses used in the initial-eligibility process are college preparatory in both content and rigor.

Q2: If my school uses Edgenuity Instructional Services, do we need to go through the program review process?

A2: No. Edgenuity Instructional Services has already been through the NCAA review process.

Q3: If my school is using Edgenuity's curriculum but with our teachers, do we need to go through the program review process?

A3: Yes, if your program has not been previously approved. In this situation, your school or district must submit the non-traditional coursework questionnaire, as well as the core-course analysis for the Edgenuity program you use. However, you do not have to submit samples of course outlines or assessments; you can submit your Edgenuity contract instead. To initiate an account or program review, contact NCAA Customer Service at 877-622-2321.

Q4: Does a course's duration need to begin and end based on a semester time frame for that course?

A4: No. The NCAA does not tie the time frame specifically to a seat-time requirement or a standard or traditional academic term. The course or program must have a defined time frame for completion in order to be approved, but the time frame itself is determined by the course or program design, school policies, etc.

Q5: If a student's nontraditional coursework is not approved, what happens next? Do they retake the high school course or take a developmental course freshman year in college?

A5: There are a couple of scenarios for this one. From the high school's perspective, if the nontraditional program is not NCAA approved, there are some options to get the program reevaluated. Or, if they don't agree with the decision, they could potentially appeal that decision. These options are outlined in the NCAA High School Review Committee Policies and Procedures. From the student's side of things, one option is to retake the high school course. However, there are some requirements in place regarding repeated courses if taken after the start of the student's seventh semester in high school, or after the student's expected graduation date. For more information about initial-eligibility standards, visit the Division I and Division II webpages.

Q6: Can students start at Edgenuity and transfer back to their school curriculum midway through the year?

A6: Yes, that is allowed.

Q7: How is the GPA calculated if a student retakes a course?

A7: If the course is retaken before the student's seventh semester, then the highest score is taken.

Q8: Are credit recovery courses allowed in response to COVID-19?

A8: No; students must still retake the full, original credit course.

Q9: Are the full, original courses as created by Edgenuity required for initial eligibility, or are courses modified by a district approved for use by student-athletes?

A9: If you are greatly modifying a course, you must submit those courses to the NCAA for approval. If the customization is in response to COVID-19 (such as switching or adapting lessons to online learning), that does not need to be submitted. If the customization is something that is going to be ongoing and not in response to COVID-19, then you must submit the changes to the NCAA for review. This ensures future students (post-pandemic) would know if those courses were approved. Please visit the COVID-19 Updates page for more information.

Q10: Where does a school start if we have purchased the Edgenuity Instructional Services package?

A11: All you will need to do for approval of the program is submit your contract or purchase order to the Eligibility Center's High School Review team. Please contact NCAA Customer Service at 877-622-2321 for questions or assistance.

Q12: If we do not have an NCAA-approved program, do we need to submit for approval?

A12: Yes. If your school has not been reviewed and you do not have a list of NCAA-approved courses, you must go through a full account review, as well as a review of the instructional model(s) offered at your school. If you already have a reviewed and approved NCAA account and are changing your instructional model or adding a new program, your review will only cover the new or additional instructional model. Please contact NCAA Customer Service at 877-622-2321 to begin a new program review.

Q13: As far as getting teachers approved for the program approval, do teachers have to be certified, credential teachers? Does a teacher have to be credentialed in their specific subject?

A13: The review questionnaire asks about teacher credentials as defined by your school/district/state requirements. However, the NCAA Eligibility Center does not have a specific teacher credentialing requirement.

Q14: Can a school have an NCAA-approved core-course list containing both their own courses and Edgenuity courses?

A14: Yes, it is possible, but not always necessary. If you are using Edgenuity Instructional Services, you do not need to add those courses to your NCAA core-course list. If your own teachers are implementing the Edgenuity courseware it is up to the school if they want to submit them separately. If the titles of the courses are different on your transcripts (e.g., American Literature is offered through your own curriculum and English Language Arts III is offered through the Edgenuity curriculum), it is best practice to add those courses separately.

Q15: Does one questionnaire cover all of Edgenuity's initial-credit courses?

A15: Yes, as long as the courses are implemented in the same way, one questionnaire and one review should cover all of those courses.

Q16: Has anything changed with the NCAA's initial-eligibility requirements in response to COVID-19?

A16: Yes. The NCAA Eligibility Center has partnered with the NCAA member schools to identify several changes to the initial-eligibility certification process for students who initially enroll full time in an NCAA member school during the 2021-22 academic year. Please visit the COVID-19 Updates page for more information.

Other helpful links:

NCAA Eligibility Center: https://web3.ncaa.org/ecwr3/

NCAA Eligibility Center (High School administrators):
http://www.ncaa.org/student-athletes/future/eligibility-center/high-school-administrators

NCAA Eligibility Center Student Guide: https://on.ncaa.com/CBSA_FAQ

NCAA COVID-19 Response FAQ:
http://fs.ncaa.org/Docs/eligibility_center/COVID19_Fall2021_Public.pdf

NCAA Nontraditional Courses: http://www.ncaa.org/student-athletes/future/nontraditional-courses

Edgenuity + NCAA:
https://www.edgenuity.com/wp-content/uploads/2017/01/Edgenuity-NCAA-1.pdf

Edgenuity NCAA Best Practices:
https://www.edgenuity.com/wp-content/uploads/2016/12/NCAA-Best-Practices.pdf

Edgenuity Instructional Services:
https://www.edgenuity.com/products-and-services/instructional-services/

Edgenuity Help Center – NCAA:
https://help.edgenuitycourseware.com/hc/en-us/articles/360044635593-NCAA

Edgenuity Customer Support: 877-202-0338

NCAA Customer Support: 877-622-2321