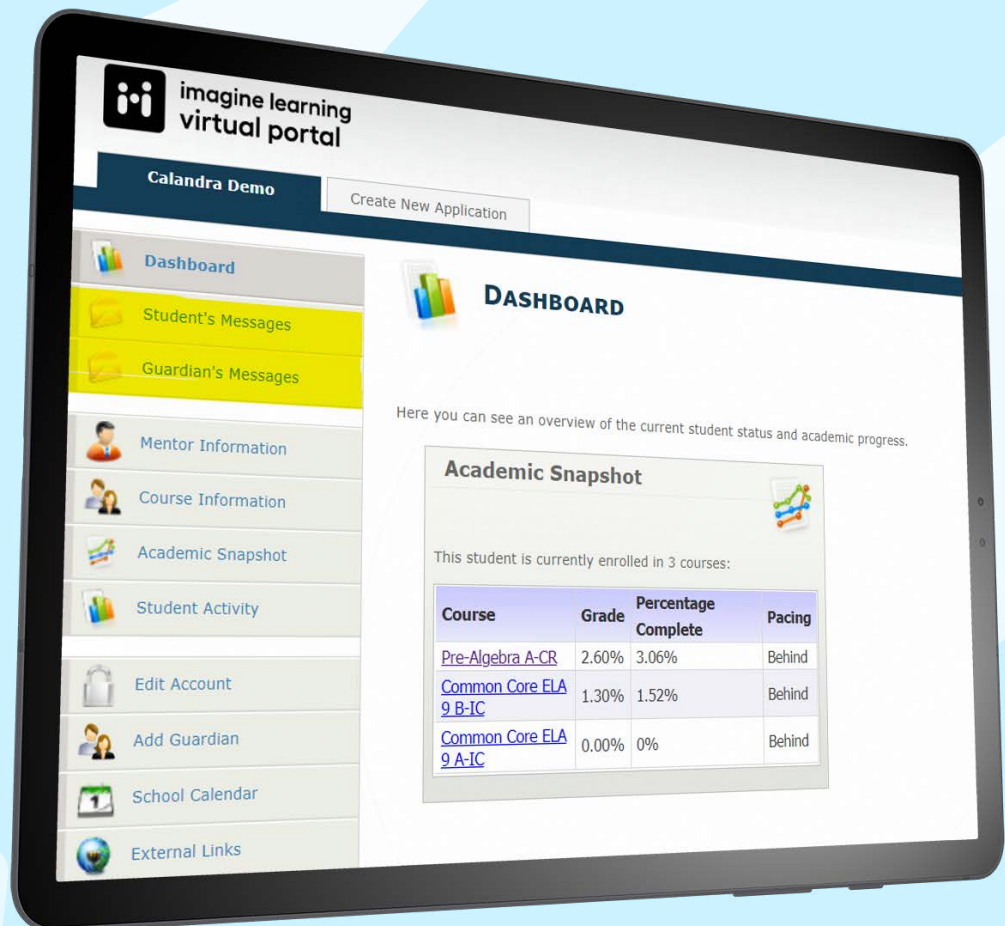


Imagine Learning Virtual Portal (ILVP)

Parent/Guardian Quickstart Guide



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Purpose of This Guide

Welcome to Imagine Learning's Quickstart Guide to the Imagine Learning Virtual Portal (ILVP). The ILVP is referred to as the Imagine Edgenuity ILVP and houses all of the online tools you will need to monitor, track, and update your progress in the online classroom.

Getting Started: Technical Requirements

To ensure that you can log in and begin working, first verify that your computer meets the technical requirements of the program.

OPERATING SYSTEM

- Android™ 5.0+
- Apple iOS 10.3+
- Mac® 12, 13
- Chrome™ OS™ 57+
- Windows® 10, 11+

PROCESSOR

- PC: 2.33GHz AMD® -or- Intel® 1.33 GHz

CORE™ DUO 1.83 GHZ

- Mac: Intel Core Duo 1.33 GHz

MEMORY

- 1+ GB RAM

HARD DISK SPACE

- 1 GB available disk space for browser cache

DISPLAY

- 1280 x 1024 resolution
- 16-bit color
- 128 MB graphics memory

BROWSERS

- Chrome
- Firefox®
- Safari®
- Microsoft® Edge

NETWORK/SPEED CONNECTION

- LAN 100/1000 switched to desktop
- Internet access 384 kbps per concurrent user
 - 2 mbps per concurrent user is recommended when using mobile devices
 - WiFi with 54 mbps access points or better

PLUG-INS

- Adobe Acrobat®
- Adobe Reader® 7
- Adobe Shockwave® Player 10
- Apple® QuickTime® Player 7
- Java Version 1.6

SOUND

- OS-supported sound card
- Microphone, speakers, or headset



Logging in

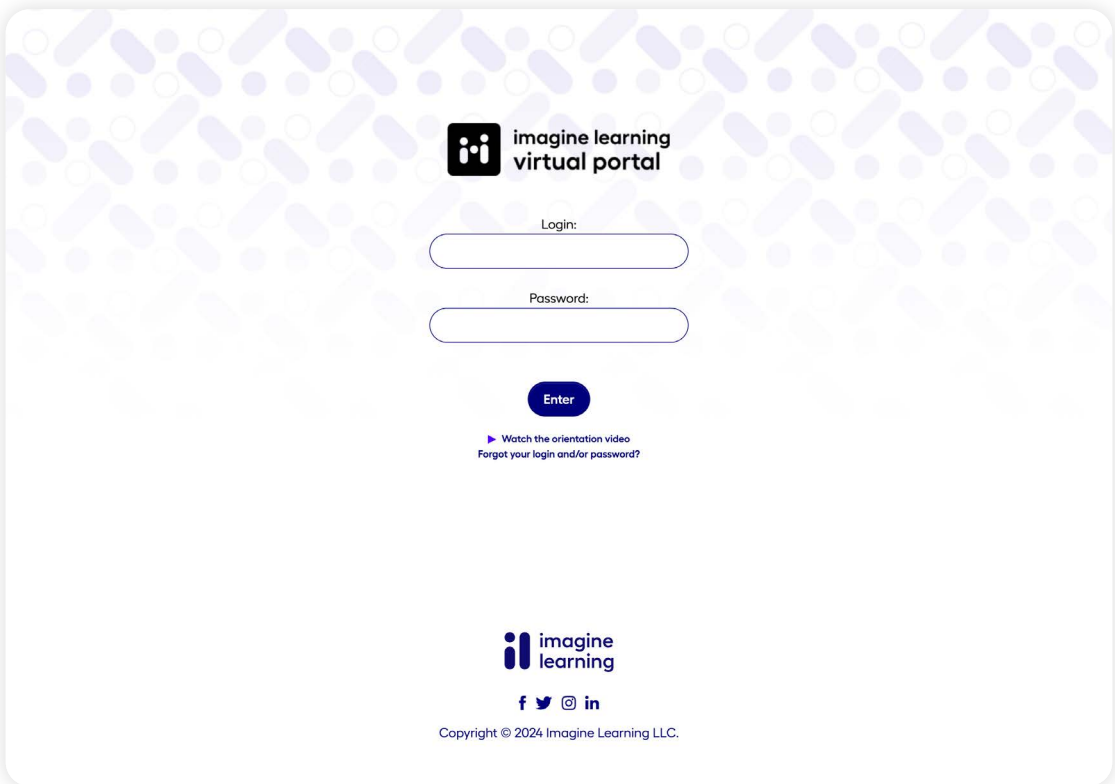
Begin by logging into the system. Once you are on the login page, use your username and password to gain access to your student's information. Please visit the URL below:

ilvp.imaginelearning.com/

You can write your username and password here for future reference:

Username:

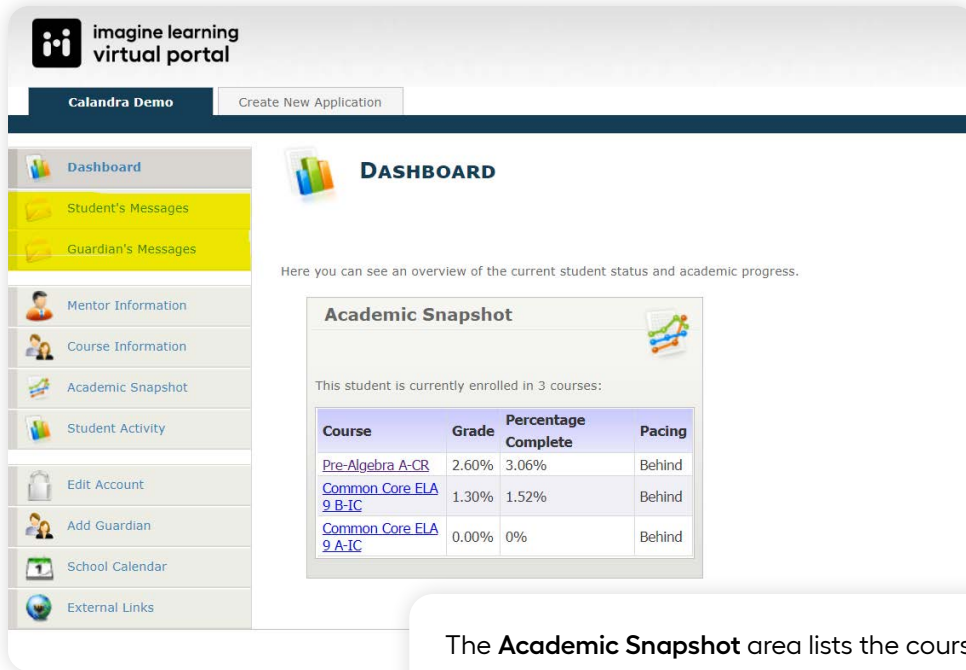
Password:



My Dashboard Tools and Features

The main page in the Imagine Edgenuity ILVP is known as the Dashboard. The Dashboard provides access to your courses, progress and grade reports, and the messaging center. Think of the Dashboard as the central hub that contains all of your student information and tools to support you while enrolled in the program. Let's review some of the key tools and features you will use in the ILVP.

The Main Dashboard features the Academic Snapshot tool on the front page of the ILVP as soon as you log in:



The **Academic Snapshot** area lists the courses in which your student is currently enrolled. Grade and progress information are included. From this view, you can see your student's current grade in the class, the number of assignments completed, and if the pace they are keeping in the class is on target, behind, or ahead.

The sidebar contains the following tools:



Dashboard: main page in the SIS; provides a quick snapshot of your progress and grades

Student's Messages: view your student's communication with virtual instructors

Guardian's Messages: send, receive, and view messages between you (the parent/guardian) and the instructors

Mentor Information: view your assigned mentor's information

Course Information: view your student's courses, description, credit amount, and teacher-contact information

Academic Snapshot: provides an overall progress bar for all courses and specific progress bars for each class your student is enrolled in

Student Activity: your student's active time in minutes in each course, each day

Edit Account: allows you to update your parent/guardian login password

Add Guardian: create a parent/guardian account

School Calendar: a calendar of your student's current appointments or conferences

External Links: links to popular and helpful resources when navigating or to support your student's online experience

We are excited to have your student as part of the Imagine Edgenuity family. We hope you find the Imagine Learning Virtual Portal (ILVP) a valuable tool in monitoring your student's progress.

Helpful Resources

LOGIN

<https://ilvp.imaginelearning.com/>

Imagine Learning
virtual portal

Login:

Password:

Enter

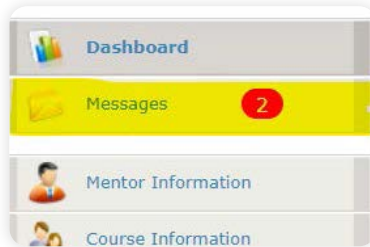
▶ Watch the orientation video
Forgot your login and/or password?

ILVP ORIENTATION



COMMUNICATION FOR STUDENTS

Emails from your teacher are here. **Check your messages daily.**

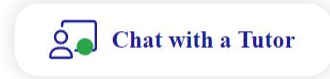


ON-DEMAND TUTORING

Students have access to on-demand tutoring in core courses 7 days a week! Please contact us as tutoring hours may change based on student needs and/or seasonality.

877-725-4257

Email: solutions@imaginelearning.com



IMAGINE EDGENUITY CUSTOMER SUPPORT

Available by phone or chat 7 days a week: 877.202.0338 or 888.866.4989





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